

ASSIST EMERGENCY CALL ALERT

Immediate notice when 911 is dialed

A customizable Windows alerting and reporting application for Avaya IP Office emergency calls.

**EMERGENCY CALL DETECTED****Extension 204 | Front Office**

08/23/2026 12:30 PM

ALERT HISTORY DATABASE

Alert displayed | Email sent | Event recorded

Help the right people respond without delay

● Immediate Notice

Receive an on-screen alert as soon as the system detects an emergency call.

● Customizable Alerts

Configure customer name, listener settings, display details, and notification behavior.

● Email Notifications

Send emergency-call information to selected managers, security, or response personnel.

● Detailed Information

See the extension, user name, date, time, and call event details.

No additional Avaya IP Office license required

Designed for self-installation, with Assist Telcom installation, configuration, and support available if requested.

ASSIST EMERGENCY CALL ALERT

Alert, document, and review every event

A focused feature set makes emergency-call information visible now and available later.

CUSTOMIZABLE

Set customer identification, listener address, ports, email recipients, and startup behavior.

EMAIL

Automatically notify designated personnel with the emergency-call details they need.

HISTORY DATABASE

Maintain a searchable record of current and previous emergency-call alerts.

IMMEDIATE NOTICE

Display a clear on-screen alert when an emergency dialing event is received.

DETAILED CALL REPORTING

Document the extension, user, date, time, event status, and related call information.

SIMPLE SELF-INSTALL

No additional Avaya IP Office license is required. Assist Telcom support is available if requested.

Schedule a demonstration or system review

Call Assist Telcom at (925) 931-4600 or email wmiller@assistentelcom.com